



RELA
RENEWABLE ENERGY LOSS ADJUSTERS

RELA provides loss adjusting services to insurers of large-scale renewable energy projects as well as risk advisory services for both insurers and investors. The nature and complexity of renewable energy assets require the expertise of a specialist to ensure claims and risk assessments are handled in the most efficient and cost effective manner.

Since a quick response is vital to understanding the nature of your loss, we rapidly bring together our global network of loss adjusters, surveyors, engineers, accountants and lawyers, each possessing a wealth of experience and proven track record in dealing with utility-scale onshore and offshore projects.

We believe in making it simple, providing our clients with a seamless and comprehensive “one-stop” solution that delivers:

An international network of adjusters ready to support your needs

- Loss Adjusting
- Pre-Risk Surveys
- Loss Mitigation
- Salvage Services
- Engineering Valuation

Comprehensive experience of renewable energy projects around the world

- Onshore / Offshore Wind
- Solar
- Bio
- Hydro

In-house expertise with proven track record of claims resolution and timely reporting

- Causal Investigations
- Revenue Loss Analysis
- Damage Estimates
- Insurance Policy Interpretation

SERVICES

Loss Adjusting

Our expert knowledge of the sector and local market experience allow us to resolve claims in a highly efficient and transparent manner. We ensure that losses are resolved equitably, claims expenses are minimised and assets are returned to operation once more in the shortest possible timeframe.

RELA's team of regional loss adjusters will:

- Investigate the facts and circumstances of the claim
- Establish loss causation
- Advise on both material damage and business interruption losses
- Quantify all losses, according to the terms of the insurance cover available
- Provide expert views on policy coverage and liability
- Advise on a settlement/mediation strategy

Additionally, we are ideally positioned to:

- Give rapid, innovative and practical advice on early loss mitigation strategy and ensure that repairs and replacements are undertaken locally, at a competitive price and according to recognised standards. We can draw from an extensive pool of specialist third party repair companies and industry contacts to give a second opinion on repair programmes.
- Provide salvage services, advising on the removal and disposal of irreparable renewable energy assets – including ancillary infrastructure - at the highest market prices.
- Conduct engineering valuation to accurately cost the components making up renewable energy assets, guaranteeing an appropriate level of policy indemnification when it comes to repair or reinstatement.

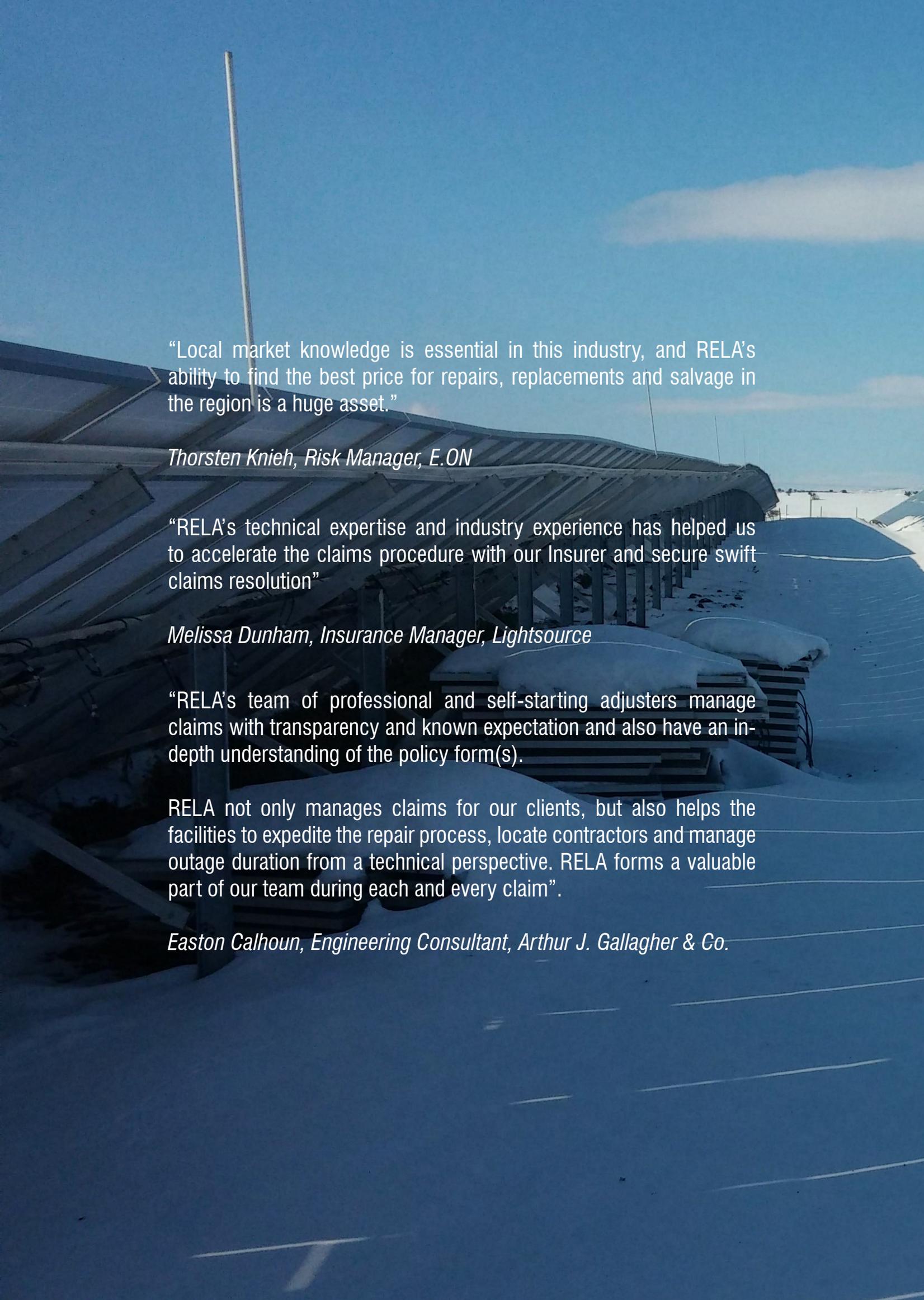
Pre-Risk Surveys

RELA routinely conducts surveys to identify and assess risks in a detailed and comprehensive manner. These pre-risk surveys are undertaken using specialist tools developed through our unique knowledge of the renewable energy sector and understanding of local markets.

As such, surveys are not confined solely to physical assets, their location and local geographic and climatic conditions; we also consider regional and industry-wide working practices and logistics.

In doing so, we help sustainable energy investors, their insurers and project stakeholders to make objective and expertly informed assessments of the assets in question.

RELA has carried out more than 20 extensive pre-risk surveys worldwide for major firms such as Suzlon, Infinis and E.On, and independent power producers in territories including Ireland, Ecuador, Panama, Kenya, Japan and Mongolia.



“Local market knowledge is essential in this industry, and RELA’s ability to find the best price for repairs, replacements and salvage in the region is a huge asset.”

Thorsten Knieh, Risk Manager, E.ON

“RELA’s technical expertise and industry experience has helped us to accelerate the claims procedure with our Insurer and secure swift claims resolution”

Melissa Dunham, Insurance Manager, Lightsource

“RELA’s team of professional and self-starting adjusters manage claims with transparency and known expectation and also have an in-depth understanding of the policy form(s).

RELA not only manages claims for our clients, but also helps the facilities to expedite the repair process, locate contractors and manage outage duration from a technical perspective. RELA forms a valuable part of our team during each and every claim”.

Easton Calhoun, Engineering Consultant, Arthur J. Gallagher & Co.



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